

We have made high quality Profin products for You, which life cycle, with careful use, will extend over decades. Depending on the conditions and the amount of use, the planned working life of the products will be over 50 years.

RECEIVING INSTRUCTIONS

Products are heavy, so it is not allowed to use belts for the lifting without a proper back up. Use always the right lifting equipment's (not included in the delivery). On the Sliding Door packages the lifting points are marked with the stickers.

- 1) Please check that the delivered products are correct. Make sure that the delivery matches with your order confirmation.
- 2) Please check the condition of the packages to make sure that the products are not damaged during the transportation.
- 3) Please check also that you have received right package amount.
- 4) If you notice any transportation-time damages, please, mention it to the driver and mark the possible damages on the waybill. Take a copy of the waybill for yourself.
- 5) Complaints about the delivery should be made to the seller within seven (7) days of receiving the delivery.
- 6) The transportation package is ment only for protection during the transportation, it is not suitable for storage. Take care that the product packages are moved to a properly sheltered location where they are protected from the rain and humidity. Ensure ventilation of the packages, because humidity can cause damages to the products. Manufacturer does not take any responsibility about the damages which are caused by incorrect storage.

CONSTRUCTION-TIME STORING AND USAGE

NOTICE!

Construction-time humidity can cause damages to the products.

The transportation packages are not suitable for the long-term storing (max. 1 week).

Please, notice that the products will not be installed until the conditions inside the building are corresponding the final consumption conditions!

Profin Oy does not take any responsibility of the damages which are caused by construction-time humidity, use and incorrect storage.

Construction-time storing

- Store the packages on the dry base and shelter from the weather, do not store on the ground.
- Open the plastic wrapping from the top, in order to avoid accumulation of humidity.
- Store the windows upright and separate from each other – no leaning.
- Never store the products in sideways.
- Protect the packages with the waterproof cover and lift the cover aweigh from the packages by using the boards.
- Fasten the covers tightly from the sides.
- Avoid to store the products right next to the passageway of the building site.
- Shore the products in order to avoid bending.

Risks of the incorrect storing

E.g. humidity rising from the soil may cause the following damages:

- Wooden parts become blue and can mildew.
- Wooden part's grains stand out.
- Plain joints become notch and may open.
- Wooden parts swell.
- Frame corner joints may open.
- Fittings oxidize.

Temporary hole covering of the sliding door, window and door, during the construction-time.

Profin products are not allowed to install until the conditions inside the building are corresponding the final consumption conditions. We recommend to cover the building's holes temporarily, until the demand conditions are achieved. Temporary covering material has to choose by considering the needs of the local conditions. As the covering material can be use e.g. various plastic wraps, insulator- and board materials.

Construction-time humidity has to ventilate carefully before installing the products, because the construction-time humidity will condensate on the glass surfaces by causing the damages. If needed, use the condensate dryer and look after for inside's sufficient heating.

Construction-time usage

- Do not use the window as a footpath.
- Do not move any construction equipments through the window holes.
- Do not pull any electric wires etc. through the window holes.
- Do not install the products until the conditions inside the building are corresponding with the final consumption conditions. This way you can be sure that the products are in flawless condition.
- When you are doing finishing inside, protect the products and use only the mask which suits for the product's surface.
- Minimize the protection time. Remove the protection immediately when finishing is ready.
- Protection can cause the damages, because the ventilation will be prevented.
- Masking is done always on client's own responsibility, because masking can cause the damages for the products.

PRODUCT GUARANTEE

Profin Oy gives a 5 year structural guarantee on its products which have been surface finished at the factory. The guarantee will compensate for any flaws due to production faults as well as structural flaws in the fittings. The corresponding guarantee on unfinished products is 1 year from the date of delivery from the factory – on a condition that the products have been surface treated right after assembling the products. Note that the surface treatment will have to be done also under the fittings and sealants without creating any harm for those parts.

A 5 year guarantee is given on the thermal glass element, during which time the element that has leaked and fogged up between the panes will be replaced. The terms of the guarantee and handling for glasses are according to Suomen Tasolasiyhdistys ry (Finnish Federation of Fenestration).

The guarantee does not compensate for flaws due to faulty installation, storage, use or normal wear.

It is a prerequisite for the guarantee that instructions for installation, storage, use and maintenance given by Profin Oy have been followed during installation, storage and use.